



Have you lost your job or had your hours reduced?

Apply and manage your unemployment claim with UI Online!

edd.ca.gov/UI_Online

- Apply or reopen a claim.
- Certify for benefits and get paid faster.
- Get your latest claim and payment information.
- Receive important notifications such as reminders to certify for benefits.
- View phone appointments.
- Ask a question.

While you can use UI Online anytime to view your claim or account information, you can apply during these times:

Sunday	5 a.m. – 8:30 p.m.
Monday	4 a.m. – 10 p.m.
Tuesday-Friday	2 a.m. – 10 p.m.
Saturday	2 a.m. – 8 p.m.

Get started today!

If you already have a myEDD account, skip this step.

1

1. Visit myedd.edd.ca.gov and select **Create Account**.
2. Provide a personal, private email address, and create a password.
3. Check your email to confirm your account.

Apply for Unemployment

Log in to myEDD and select **Unemployment Insurance (UI) Online** to get started.

2

1. Select **File a Claim**.
2. Read the instructions. Select **Next** to continue.
3. Provide your general information, last employer information, and employment history
4. Review the information you entered on the summary page and select **Submit**.

Register for UI Online to Certify for Benefits

Log in to myEDD and select **UI Online** to start the registration. You may have been automatically registered for UI Online. If not, you'll need to provide your:

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- First and last name as it appears on your claim.
- Date of birth.
- Social Security number.
- EDD Customer Account Number (EDDCAN).*

*Everyone that files a new unemployment claim will receive an Employment Development Department *Customer Account Number Notification (DE 5614) letter within 10 business days of filing.*

If you have lost, misplaced, or never received your EDDCAN, contact us:

- **Online:** Go to Ask EDD and select the category **Unemployment Insurance Benefits**, the subcategory **UI Online (UIO)**, and the topic **EDD Customer Account Number**. Select **Continue** at the bottom of the page to begin the process of sending your message.
- **By Phone:** Call 1-800-300-5616 from 8 a.m. to 5 p.m. (Pacific time), Monday through Friday

The EDD is an equal opportunity employer/program. Auxiliary aids and services are available upon request to individuals with disabilities.

