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UI Online[SM] Now Available for all Unemployment Insurance Customers

SACRAMENTO – The California Employment Development Department (EDD) today announced UI Online[SM] – EDD's secure way for individuals to manage their unemployment insurance claims online – is now available for all unemployment insurance customers. To date, more than 62,000 individuals have already registered for and are using the new online service, which is available in English and Spanish.

"Suffering a job loss is hard enough, and EDD's new UI Online service gives people ease and convenience at their time of need to manage their unemployment claims," said EDD Director Patrick W. Henning, Jr. "By providing individuals online access to their unemployment claims at all hours of the day, we are removing the need to pick up the phone or file paper forms."

Since 2002 most individuals are able to use EDD's eApply4UI – an online application that allows them to file their unemployment claim – to initially apply for unemployment insurance. Beginning in late April through the end of June, EDD invited Californians currently collecting unemployment insurance to register for UI Online and then certify for continued benefits with the new system.

With UI Online, individuals can:
- Certify for continued UI benefits and report work and wages.
- View detailed payment information.
- Update contact information and set personal preferences.
- Reopen a claim.
- View all scheduled appointments and reschedule phone interview appointments.
- Receive notifications and important messages from the EDD.

EDD's UI Online Mobile[SM] website is optimized for use on smartphones and tablets and available in English and Spanish. Claimants are able to access unemployment insurance services from their handheld devices on their schedule, around-the-clock.

To help guide its customers, EDD has developed several UI Online resources, including videos and frequently asked questions in English and Spanish, available at www.edd.ca.gov/unemployment/UI_Online.htm.

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