

Deaf and Hard of Hearing Services  
Questions and Answers  
April 14, 2009

**1. For the solicitation, would grantees need to serve all sites in the Workforce Service Sites (i.e., all four sites in the “San Francisco” area), or could we propose to serve just one EDD location in the region (i.e., services to be provided only at the EDD office at 801 Turk Street in San Francisco and not at EDD sites in Campbell, Fremont, or Oakland).**

Applicants may submit proposals to provide services for one or multiple sites. Please review Section 1. Part C & D.

**2. Would staffing need to be present during all the hours of EDD operations between Monday-Friday from 8:00 a.m. to 5:00 p.m., (40 hours a week) or could services be staggered through the week (i.e., offered three days a week at one site, and then two days a week at another location)?**

Grantees must provide services during normal hours of 8:00 a.m. through 5:00 p.m. Monday through Friday in designated EDD Workforce Services offices or specified contracted hours in Partner or One-Stop sites. Please review Section 1. Part D. and Section 2. Part B.

**3. What is the area covered by the San Francisco “locale”? Is it the “Bay Area”?**

We currently provide Deaf and Hard of Hearing (DHH) services in Workforce Services sites in San Francisco, Oakland, Fremont, and Campbell. Please refer to Appendix ‘D’ for a listing of all current sites.

**4. Does this include the adjacent counties and cities e.g. San Francisco County, San Mateo County, Santa Clara County, Alameda County, Palo Alto, Fremont, San Jose?**

Our DHH services currently cover San Francisco, Alameda, and Santa Clara counties, and San Francisco, Oakland, Fremont and Campbell cities. Please refer to Appendix ‘D’ for a listing of all current sites.

**5. Is there an expected dollar range for proposals?**

No. We determine proposal funding based on several factors including the amount requested, the area(s) proposed to serve, and the services to be provided. Please refer to Section 1, Part D. and E.

**6. Does the entire program and funding need to be used exclusively on the Deaf and Hard of Hearing population?**

Yes. Funding is for the purpose of providing employment and training services to individuals that are deaf and/or hard of hearing. Please refer to Section 1, Part A.