

INFORMATION NOTICE

WORKFORCE SERVICES

Number: WSIN10-5

Date: July 8, 2010

Expiration Date: 8/8/12

69:184:tr:13762

TO: WORKFORCE DEVELOPMENT COMMUNITY

SUBJECT: NEW UI CONTINUED CLAIMS CERTIFICATION METHOD

The purpose of this Information Notice is to announce that on June 26, 2010, the Employment Development Department (EDD) released EDD Web-Cert. This new service gives claimants the option to certify on-line for Unemployment Insurance (UI) benefits 24 hours a day, seven days a week, by accessing EDD's Web site at www.edd.ca.gov.

The EDD is offering this Internet certification option for claimants to complete and submit continued claim certifications on-line. Although mailing paper continued claim forms will remain an option to certify for UI benefits, it is expected that many claimants will choose to use the new EDD Web-Cert.

The EDD Web-Cert benefits both EDD and claimants by expediting receipt of UI payments for claimants, saving postage costs for the claimants, reducing call volumes to UI Call Centers, and reducing paper handling and associated costs.

As with the introduction of any new tool or service, claimants may have questions or require staff assistance. In the event claimants have questions concerning EDD Web-Cert, please refer them to EDD staff.

For additional information regarding EDD Web-Cert, please visit www.edd.ca.gov/Unemployment/EDD_Web-Cert.htm.

/S/ MICHAEL EVASHENK, Chief
Workforce Services Division