

ACES Acronyms

ABAS	Automated Benefit Accounting System
ACES	Automated Collection Enhancement System
Acronym	Description
ADDI	TAS Screen – “Employer Address Inquiry”
AIMS	Agency Information Management Strategy
ARM	Accounts Receivable Management
ASD	Application Services Division
BCP	Budget Change Proposal
BOE	Board Of Equalization
BOPSD	Business Operations Planning and Support Division
CAP	Compliance Automation Project
CCNPAU	Call Center Network Platform Application Upgrade
CD	Collection Division
CDC	Consolidated Debt Collection
CIO	Chief Information Officer
CM	Configuration Management
CMAS	California Multiple Award Schedule
COBOL	Common Business Oriented Language
COTS	Commercial Off-The-Shelf Software
CRM	Customer Relationship Management
CUIC	California Unemployment Insurance Code
DE	EDD Department Form
DGS	Department of General Services
DI	Disability Insurance
DIR	Department of Industrial Relations
DMRC	Document Management Refresh and Consolidation
DMZ	Demilitarized Zone (Relates To Firewall Technology)
DOF	Department of Finance
DTS	Department of Technology Services
EAMS	Employer Account Management System
EAWs	Economic Analysis Worksheet
EDD	Employment Development Department
EDI	Electronic Data Interchange
EFT	Electronic Fund Transfer
ETS	Employment Tax System
ETSR	Employment Tax System Review
ETT	Employment Training Tax
EWOT	Earnings Withholding Order For Taxes
FEIN	Federal Employer Identification Number
FTB	Franchise Tax Board
HEIR	Household Employer Internet Reporting
ICR	Independent Contractor Reporting
IDMS	Integrated Data Management System

IEEE	Institute of Electrical and Electronics Engineers, Inc.
IFILE	Internet Reporting Of DE6 (Quarterly Wage & Withholding Report
IHS	Industrial Health & Safety
IPOC	Independent Project Oversight Contractor
IRC	Issue, Risk, and Change Management Database
IRS	Internal Revenue Service
ISMD	Infrastructure Solutions & Management Division
IT	Information Technology
ITB	Information Technology Branch
ITPP	Information Technology Procurement Plan
IV&V	Independent Verification and Validation
IVR	Interactive Voice Response
LATA	Local Access Transport Areas
LWDA	Labor and Workforce Development Agency
MIS	Management Information System
MOSAIX	Predictive Automated Dialer and Case Management System
MOTS	Modified Off-The-Shelf Software
MPU	Minutes Per Unit
MSA	Master Services Agreement
NAMI	TAS Screen – “Employer Status Name Inquiry”
NAMU	TAS Screen – “Employer Status Name Update”
NER	New Employee Registry
NOL	Notice Of Levy
NOS	Network Operating System
NR	Non-Remittance Payment Source
NSF	Non-Sufficient Funds
OIC	Offers In Compromise
OTROS	Office of Technology Review, Oversight and Security (DOF)
OTW	Order to Withhold
PFL	Paid Family Leave Project
PHIQ	TAS Screen – “Employer Payment History Inquiry
PIER	Post Implementation Evaluation Report
PIT	Personal Income Tax
PM	Project Manager
PMBOK	Project Management Body of Knowledge
PMM	Project Management Methodology
PMO	Project Management Office
PMP	Project Management Plan
POMD	Production & Operations Management Division
PORT	Project Oversight Review Team
QA	Quality Assurance
QPR	Balance Score Card – Process Management
RELI	TAS Screen – “Relationship Inquiry”
RFO	Request for Offer
RFP	Request for Proposal
RM	Resource Manager

SCDB	Single Client Data Base
SCO	State Controller's Office
SDI	State Disability Insurance
SFY	State Fiscal Year
SMS	System Management Server
SOS	Secretary of State
SPR	Special Project Report
SSN	Social Security Number
STMT	TAS Statement Payment Source
TAO	Taxpayer Advocates Office
TAS	Tax Accounting System
TEAM	Tax Engineering & Modernization
TFSD	Technology Foundation Services Division
UI	Unemployment Insurance
UIMOD	Unemployment Insurance Modernization Project
VU	Voluntary Unemployment Insurance Payment Source
WAN	Wide Area Networks
WGS	Wage Record System