

Deaf and Hard of Hearing Services  
Questions and Answers  
April 21, 2009

**1. For the solicitation, would grantees need to serve all sites in the Workforce Service Sites (i.e., all four sites in the “San Francisco” area), or could we propose to serve just one Employment Development Department (EDD) location in the region (i.e., services to be provided only at the EDD office at 801 Turk Street in San Francisco and not at EDD sites in Campbell, Fremont, or Oakland).**

Applicants may submit proposals to provide services for one or multiple sites. Please review Section 1. Part C & D.

**2. Would staffing need to be present during all the hours of EDD operations between Monday-Friday from 8:00 a.m. to 5:00 p.m., (40 hours a week) or could services be staggered through the week (i.e., offered three days a week at one site, and then two days a week at another location)?**

Grantees must provide services during normal hours of 8:00 a.m. through 5:00 p.m. Monday through Friday in designated EDD Workforce Services offices or specified contracted hours in Partner or One-Stop sites. Please review Section 1. Part D. and Section 2. Part B.

**3. What is the area covered by the San Francisco “locale”? Is it the “Bay Area”?**

We currently provide Deaf and Hard of Hearing (DHH) services in Workforce Services sites in San Francisco, Oakland, Fremont, and Campbell. Please refer to Appendix ‘D’ for a listing of all current sites.

**4. Does this include the adjacent counties and cities e.g. San Francisco County, San Mateo County, Santa Clara County, Alameda County, Palo Alto, Fremont, San Jose?**

Our DHH services currently cover San Francisco, Alameda, and Santa Clara counties, and San Francisco, Oakland, Fremont and Campbell cities. Please refer to Appendix ‘D’ for a listing of all current sites.

**5. Is there an expected dollar range for proposals?**

No. We determine proposal funding based on several factors including the amount requested, the area(s) proposed to serve, and the services to be provided. Please refer to Section 1, Part D. and E.

**6. Does the entire program and funding need to be used exclusively on the Deaf and Hard of Hearing population?**

Yes. Funding is for the purpose of providing employment and training services to individuals that are deaf and/or hard of hearing. Please refer to Section 1, Part A.

**7. Is it required that staff be located at one of the current service locations, or would it be possible to request funding to locate staff at a One-Stop Career Center not currently on the list?**

Applicants are required to locate staff in designated EDD Workforce Services Offices, Partner or One-Stop sites in the geographical area(s) that they proposed to serve. If a proposal is submitted for a geographical area(s) not listed, the proposal must clearly demonstrate the need for services in that locale and why those needs are not currently met. The EDD will give priority to programs and services in current locations to prevent and/or minimize disruption in service. Please refer to Section 1, Part D, and refer to Appendix 'D' for a current list of sites.

**8. Should applicants budget an amount for occupancy or rent, even if located at the stated sites in the SFP?**

No. Applicants awarded grant funds will be placed in designated EDD Workforce Services offices, Partner or One-Stop sites. Please refer to Appendix 'A' for assistance with developing a budget.

**9. Do separate proposals need to be submitted for Los Angeles, Santa Ana/Anaheim and Riverside/Rancho Cucamonga or will one proposal suffice for the three regions?**

Applicants may submit an application for one geographical area or multiple areas in California. Please refer to Appendix 'D' for a list of current locations serving the Deaf/Hard of Hearing population.