



Third Quarter 2016

SIDES: A New Way to Communicate

As an employer, you are all too familiar with the challenges associated with responding to paper-based Unemployment Insurance (UI) information requests within tight deadlines.

The State Information Data Exchange System (SIDES) changes the way we communicate and allows a quick, secure, and timely way for employers and third-party administrators (TPAs) to receive and respond electronically to the *Notice of Unemployment Insurance Claim Filed*, DE 1101CZ, from the Employment Development Department (EDD).

By providing accurate and timely information to the EDD, employers can keep UI rates low and prevent payments to former workers who don't meet eligibility requirements.

More important, SIDES automates the first and most critical step in the process of determining a claimant's eligibility to receive UI benefits.

With SIDES, the last employer (or TPA) receives prompt notification whenever a new claim is filed.

This allows employers more time to gather separation and other eligibility issue information to respond quickly using an industry standard format.

There are two ways to participate in SIDES. There is no charge to use these options.

- **SIDES E-Response** is designed for employers and TPAs with a lower volume of UI claims. You must be enrolled in the EDD Employer Services Online and authorized to access e-Services for Business before you can subscribe to SIDES. This does not require special

programming or software.

- **SIDES Web Service** is designed for employers and TPAs with a higher volume of UI claims or

those who operate in multiple states.

Subscribe by visiting the [SIDES website](#).

Now Is the Perfect Time to Begin Paying and Filing Electronically With the EDD

If you're already electronically filing and paying your employment tax returns, wage reports, and payroll tax deposits to the EDD, congratulations! You're ahead of the game in meeting the new state law that takes effect January 1, 2017.

The passage of Assembly Bill 1245 requires all employers to file and pay electronically to the EDD and will be introduced in two phases.

- Beginning January 1, 2017, all employers with **10 or more** employees will be required to file and pay electronically.
- Beginning January 1, 2018, **all remaining** employers must electronically file and pay.

Employers will be notified by mail about the e-file and e-pay mandate, and a continuing effort will be made to help all employers get on board ahead of the deadlines.

If you haven't already started electronically filing and paying, now is the perfect time to get started.

Enroll today in [e-Services for Business](#). It's a **fast, easy, and secure** way to help you meet this requirement and manage your employer payroll tax account online.

With new updates and improvements coming soon, [e-Services for Business](#) will be easier than ever to use.

Updates will include:

- Increased access to EDD notifications, registration, payments, returns, and much, much more.
- A simpler and more intuitive user interface.
- Mobile-friendly design when viewing and making payments.
- A new option that allows you to view all details and actions for a specific filing period.
- Enhanced alerts to remind you when items are due, and much more.

This simple and powerful tool is available to you at no cost. Take control of your online payroll tax account and enroll today!

For more information, visit [e-Services for Business](#). For assistance with enrolling, filing, or paying online, contact the EDD Taxpayer Assistance Center at 888-745-3886, Monday through Friday, 8 a.m. to 5 p.m. (Pacific Time).

Online. Anytime. e-Services for Business.

LMID Offers Customized Services for Businesses

The EDD Labor Market Information Division (LMID) website offers a comprehensive array of all non-confidential labor market data and analytical products readily available for you to download.

The LMID also provides a **fee-based customized data service** that provides:

- Customized reports.
- Statistical information.
- Technical assistance.
- Training.
- Geographic analyses and maps to help you make better business decisions.

To request customized services, data, or more information, start with your local

Labor Market Consultant.

The consultant can help you:

- Define your data needs.
- Refer you to staff specialists, when appropriate.
- Provide an estimate of costs associated with a specific data request, as well as an estimate of the time needed to complete the work.

Benefits of the EDD's Labor Market Custom Data Service

- **Ensure a Business Advantage**
Save time and money when you work with the LMID. Labor Market Consultants have experience working with employment data and are skilled in research methods and data

presentation services. Gain valuable insight into the latest economic and employment trends when you use LMID's data and professional services. Working with the consultant can help you gain a business advantage.

- **Benefit From High Quality Research Services**

Receive high quality research services without having to invest in full time research staff. The LMID's data are based on information provided by employers. Data collection methodology is also available on the LMID website. You can expect data that is focused, organized, and customized to the particular area that meets your specific objectives.

- **Access Local Expert Advice**

Labor Market Consultants are located throughout the state and work in the local communities they serve. Consultants can help you track employment trends, project future employment conditions, and provide or connect you to other research services available in the LMID, such as the Geographic Information System mapping tools.

Contact your local **Labor Market Consultant** today and take advantage of the expertise available to help you

The EDD Makes Staying Informed Quick, Simple, and Convenient via Email and Social Media

We've all heard that "knowledge is power" and that couldn't be any truer than in the business world where the right knowledge at the right time can mean the difference between success and failure.

The EDD recognizes the importance of keeping you informed and offers multiple options that are quick, simple, and convenient to help keep you updated on the latest news, events, services, and much more.

Your access to information is as mobile as your business demands require. Take the time to discover just how easy staying informed can be.



The EDD's **email subscription service** provides the latest news about EDD programs and services. Choose to receive information about Employment and Payroll Taxes, the Labor Market, or the Workforce Investment Act and Wagner-Peyser Act.



The **EDD's Facebook Page** was created to provide general information to our customers on various EDD programs, services, events, and more, and to receive feedback.



Follow us on the **EDD's Twitter Page** to stay in touch with news and information about EDD programs and services.



The **EDD's YouTube Channel** allows you to watch informational videos and more.



Subscribe to our **web-based feed** to get all the latest news about the EDD.

CALIFORNIA EMPLOYER

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