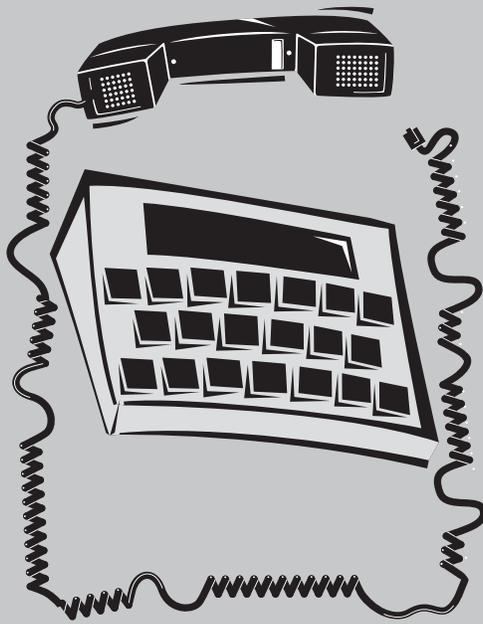


**Unemployment
Insurance
Claim Filing
By TTY**



**For Deaf and
Hard of Hearing
Customers**

INFORMATION

Deaf and hard of hearing customers can call the EDD direct on TTY for:

- General unemployment information
- Unemployment Insurance (UI) Claim Filing
- Information about your UI benefit payment (Where is my payment?)
- Location of the nearest One-Stop Career Center for job search assistance

Call the TTY number at:

1-800-815-9387

(This number does not accept voice calls)

If using California Relay Service (CRS) or a nationwide service, give the EDD TTY telephone number 1-800-815-9387 to the relay service operator.

BUSINESS HOURS:

Monday through Friday 8 a.m. to 5 p.m. Pacific Standard/Daylight Time

GENERAL INSTRUCTIONS

WHEN CALLING YOU NEED THIS INFORMATION:

- Your Social Security number

TO FILE A NEW CLAIM OR REOPEN AN EXISTING UI CLAIM, YOU ALSO NEED:

- Last employer information (whether you worked full-time or part-time):
 - ⇒ Employer Name
 - ⇒ Mailing address with ZIP code
 - ⇒ Telephone number
 - ⇒ Date last worked
- Alien Registration number and expiration date (If you are not a U.S. citizen or national).

ADDITIONALLY, IF IN THE LAST 19 MONTHS YOU:

- Worked for the federal government, have wage and separation information from your Standard Form 8, *Notice To Federal Employees About Unemployment*.
- Worked outside California, have all employers' names and complete mailing addresses.
- Were in the Military, have your DD214 Member Copy 4 available.

*For your security
DO NOT
write your **Social Security**
number on this guide*



STATE OF CALIFORNIA

LABOR AND WORKFORCE DEVELOPMENT AGENCY

EMPLOYMENT DEVELOPMENT DEPARTMENT

The EDD is an equal opportunity employer/program. Auxiliary aids and services are available upon request to individuals with disabilities. Requests for services, aids, and/or alternate formats need to be made by calling 1-800-300-5616 (voice) or TTY 1-800-815-9387.