

Yuav Txua Tus As-khauj Hauv UI-OnlineSM Li Cas



Hauv UI Online yog qhov sai heev, yooj yim, thiab ruaj ntseg rau kev tswj kev thov koj cov nyiaj poob haujlwm (UI). Koj muaj cuab kav lees rau kev pab ntxiv mus, qhib thov dua, thiab saib qhov them nyiaj tau txhua sijhawm.

Koj yuav tsum tau sau npe ib-zaug kom tiav rau cov kev pab nyob rau Online nkag rau koj tus UI Online as-khauj. Cov kev pab hauv Online yog siv (ID) nkag mus rau koj Chav Tuam Tsev Pab Rhiav Haujlwm (EDD) cov kev pab hauv online.

Kauj ruam 1: Tsim txua tus Nkag mus rau Kev Pab hauv Online

- Mus saib ntawm www.edd.ca.gov/BPO thiab xaiv qhov Sau-npe (Register).
- Txais yuav cov lus cog tseg thiab cov lus hem thawj ces txuas ntxiv mus.
- Muab koj tus email uas koj ib leeg siv thiab txuas rau tus npe ntawv zais (password).
- Xaiv ib daim duab thiab sau npe rau. Xaiv thiab teb rau plaub kab lus nug.
- Mus saib hauv koj tus email. Xaiv kab ntawv txuas uas xa tuaj ntawd uantej 48 teev tom qab koj tau txais email ces muab sau xaus kom tiav tsis li ces koj yuav tau rov pib ua dau tshiab.

Tseem ceeb: Mus saib koj qhov junk/spam yog tias koj tsis pom email xa rau hauv koj lub pobtawb (inbox).

Kauj ruam 2: Sau Npe rau hauv UI Online

Nkag mus rau Kev Pab hauv Online thiab xaiv UI Online pib kev sau npe. Koj yuav tau npaj muaj ntaub ntawv raws li no:

- Hauv daim ntawv thov muaj koj lub npe thiab lub xeeb
- Hnub yug
- Tus lej xaus-suas
- Tus Lej As-khauj uas EDD muab rau tib leeg*

*Yog tias koj yog tus neeg tshiab rau UI thawj zaug, tso tos li 10 hnub ua haujlwm tom qab Continue Claim Form, DE 5614 (sau daim ntawv thov txuas ntxiv) thiajli tau txais koj tus lej uas EDD muab rau koj uas yog xav hauv hnab ntawv tuaj.

Yog tias koj ua ploj losyog nrhiav tsis tau koj tus lej as-khauj EDD muab xav rau koj ntawd, koj hu rau EDD tus xovtooj 1-800-300-5616. Cov hnub ua haujlwm yog Monday txog Friday, thaum 8 a.m. txog 12 tav-su (Sijhawm Pacific), tshwj cov hnub so hauv xeev.

Kauj ruam 3: Siv UI Online

- Ibsij mus saib hauv koj tus UI Online lub pobtawb ib zaug seb puas muaj cov ntawv tseem ceeb uas EDD xa rau koj.
- Kev pom zoo txuas kev pab hauv online mas yog qhov ua tau sai tshaj.
- Saib cov ntawv them nyiaj tuaj, txheej txheem kev pom zoo, thiab ntau yam ntxiv.

www.edd.ca.gov/UI_Online

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Kev pab nyob hauv UI Online

Siv qhov uas sau-tau nyob hauv los pab sau cov kab lus kom tiav rawsli yuav tsum tau sau. Xaiv tus cim (?) icon losyog nkag mus rau phab sau uas txuas nyob rau phab kaum sab xis saum toj kawg ntawm phab screen no. Ib qhov cuab yeej pab ntxiv, muaj cov duab vis-dis-os qhia kawm ua thiab cov Lus Nug thiab Lus Teb FAQs, muaj nyob rau ntawm www.edd.ca.gov/UI_Online.

Yog tias koj tseem xav tau kev pab sab tev-niv-kaus (technical) nrog koj txuas tus UI Online as-khauj, xws li tias pab sau npe losyog siv lub vev-xaij (website), hu tau rau EDD ntawm 1-800-300-5616. Cov hnuv ua haujlwm yog Monday txog Friday, thaum 8 a.m. txog 12 tav-su (Sijhawm Pacific), tshwj cov hnuv so hauv xeev.

Tiv thaiv Koj tus As-khauj Kom Ruaj-khov

Txhob muab tej ntawv tseemceeb xws li tias koj tus npe ntawv zais (password) losyog xaus-saus-xis-kias-lis-tis (social security) rau leejtwg paub hlo li. Yog koj tus as-khauj muaj cov-nyom (teebmeem), hu rau EDD sai li sai tau.

Lub Browser Qhov Yoog-tau Compatibility thiab cov Pop-up Blockers

Lub EDD online qhov tsom-xam yog yoog-tau rau txhua txhia hom hauv yog Internet Explorer, Google Chrome, thiab Mozilla Firefox. Ib qhov ntxiv, koj yuav-tsum txo qhov pop-up blockers thiaj yuav nkag tau rau hauv UI Online.

Yog tias koj tseem xav tau kev pab sab tev-niv-kaus (technical) nrog koj txuas tus UI Online as-khauj, xws li tias pab sau npe losyog siv lub vev-xaij (website), hu tau rau EDD ntawm 1-800-300-5616. Cov hnuv ua haujlwm yog Monday txog Friday, thaum 8 a.m. txog 12 tav-su (Sijhawm Pacific), tshwj cov hnuv so hauv xeev.

www.edd.ca.gov/UI_Online