UI Online℠

Register for UI Online℠ and certify for Unemployment Insurance (UI) benefits today!

It's as easy as 1, 2, 3.

1. Visit the UI Online℠ home page: **www.edd.ca.gov/UI_Online**
2. Use your Employment Development Department (EDD) Customer Account Number, Social Security number, date of birth, and personal e-mail address to register for a UI Online℠ account.
3. Log on and begin using UI Online℠ or UI Online Mobile℠ to certify for benefits and more.

UI Online℠
A ***fast, convenient, and secure*** way to access detailed claim and payment information, certify for benefits, and manage your UI claim online 24/7.

Why sign up for UI Online℠?

- Important UI claim information is available 24/7. Access information about your claim anywhere using your computer, smartphone, or tablet.
- **Certifications are** processed faster! On average, certifications submitted through UI Online℠ are processed faster than by paper or phone.
- Claimants receive fewer follow-up calls from the EDD. With UI Online℠, clarifying information is obtained upfront minimizing the need for follow-up calls.
- Updating personal information is quick and easy. Updating a mailing address, phone number, and other information is simple and secure.
- View all scheduled appointments and change phone interview appointments.
- Save money on postage and reduce common user errors that may delay **benefit payments.**

EDD Employment Development Department
State of California

www.edd.ca.gov/UI_Online

More Information about UI Online℠

Tell me more about UI Online℠.

UI Online℠ is part of the EDD's ongoing efforts to improve efficiency, increase access to UI services, and expedite benefit payments to unemployed workers. With UI Online℠ you will be able to conduct routine business from the comfort of your own home without having to wait for the mail to arrive or speaking to an EDD representative.

For added convenience, UI Online Mobile℠ is available for smartphone and tablet users.

UI Online℠ makes it easy for you to:

- Certify for continuing benefits and report work and wages.*
- Get detailed payment and claim information.
- Reopen an existing claim to resume UI benefit payments without speaking to a representative.**
- Update contact information such as your phone number and address, quickly and easily online.

** Customers who are currently receiving California Training Benefits, or have Partial or Work Sharing claims are not able to go online to certify for benefits at this time, but they are able to access all other UI Online℠ services.*

*** Customers on Partial or Work Sharing claims are unable to reopen an existing claim using UI Online℠ at this time. However, they can use many of the other features of UI Online℠.*

You can also get a quick snapshot of your claim from your UI Online℠ home page:

- Get important notifications such as when it's time to certify for benefits or reopen your claim.
- View all scheduled appointments and change a phone interview to a later date.
- See your claim summary including last payment issued, remaining balance, weekly benefit amount, and work search requirements.

What is the EDD Customer Account Number?

The EDD takes the security of confidential information very seriously and continuously looks for ways to further protect customers' personal information. In addition to the safeguards built into the EDD's systems to prevent and detect fraud, the EDD has implemented the use of the EDD Customer Account Number. This number may be used as an alternate identification number when conducting business with the EDD but will not replace a Social Security number (SSN) at this time. It is also required to register for UI Online℠. Remember, never share your personal information with anyone, including your EDD Customer Account Number.

What if I already have an SDI Online account from a Disability Insurance or Paid Family Leave claim?

You must use your SDI Online username and password to register for UI Online℠. When registering for UI Online℠ please select the "Register Using SDI Login" button to expedite the registration process.

Register today and enjoy the many benefits and conveniences of UI Online℠.

The EDD is an equal opportunity employer/program. Auxiliary aids and services are available upon request to individuals with disabilities.

www.edd.ca.gov/UI_Online