

N E W S R E L E A S E

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EDD Maximizes Available Unemployment Benefits, Adds Resources to Help Californians

SACRAMENTO — The Employment Development Department (EDD) today issued an update on efforts to assist unemployment claimants, including transitioning an estimated 340,000 claimants to FED-ED to maximize their access to benefits.

With federal unemployment benefit programs expiring, EDD automatically transferred approximately 340,000 claimants on Pandemic Emergency Unemployment Compensation (PEUC), which expired on September 4, to Federal-State Extended Duration (FED-ED) extension that remained in effect for one more week until September 11.

This effort allowed the PEUC claimants to collect one additional week of benefits. Any further weeks of benefits associated with the new FED-ED claim cannot be paid since weeks of unemployment after the September 11 federal expiration are not eligible for benefits, even if a balance remains on the claim.

As a result of this work to transfer claimants to FED-ED, this week's data dashboard on the EDD website will show a large increase in "Claims Filed." This is because moving a claimant to FED-ED is reported as a claim filed, even though it reflects an existing claimant moving from one program to another. The increase in "Claims Filed" on the dashboard this week does not reflect an increase in new people seeking unemployment benefits.

For more information about EDD's efforts to help claimants with expiring federal unemployment benefits and to refer them to other valuable programs including assistance with food, rent, utilities and health care, [see the August 13 news release](#).

New Online Tool Provides Unemployment Claim Status Information

EDD recently launched a new tool on the Unemployment Insurance Online (UIO) application to help claimants get more information about the status of their claims. In general, the Claim Status Tracker shows claimants when there is a potential eligibility issue that requires further review and describes next steps. It also provides additional claim details.

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Claimants who log into UIO can now access the Claim Status Tracker to view additional information regarding the status of their claim and if they have an eligibility issue requiring review or action. The claim status information is located on the top navigation bar in UIO. Claimants can also find the link on the payment activity screen.

The new information provides claimants with information about the status of a claim such as:

- Potential eligibility issue requiring review
- A phone interview that will be scheduled
- A phone interview that has been scheduled
- A phone interview that has passed and is pending a decision
- Weeks available to certify
- No weeks available to certify

EDD will continue working to add more features and information to this new tool in the future.

There are also other online tools available to assist claimants in moving from unemployment benefits to re-employment. As of July 11, those filing new, regular Unemployment Insurance (UI) claims must register on [CalJOBS](#) to maintain eligibility for benefits. CalJOBS is the state's online jobs board with more than one million job postings from over 30,000 employers.

In addition, most claimants have been required to search for work to maintain eligibility for unemployment benefits. Information about Work Search requirements are available on the [Job Seekers: Returning to Work webpage](#), including fact sheets in [Armenian](#), [English](#), [Korean](#), [Simplified Chinese](#), [Spanish](#), [Tagalog](#), [Traditional Chinese](#), and [Vietnamese](#) to help Californians access the services they need.

Connecting Californians to Job Search and Training Resources

No-cost services designed to support Californians in finding their next job opportunity have been available throughout the pandemic and are continuing at many America's Job Center of California (AJCC) locations.

Many offices have in-person services by appointment, which are strongly recommended. Some offices will also offer walk-in service in the coming weeks. Walk-in service can help those who lack telephone and computer technology by offering those resources at AJCCs. Assistance in resolving specific UI claims is not available at the AJCCs, however claimants can use on-site telephones or computers to contact UI staff via phone, online, or by mail.

EDD and its local partners offer a variety of employment and [training](#) services in partnership with local communities to help Californians re-enter the workforce.

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Employment specialists can help with [job search strategies, career coaching, resume and interview preparation, and access to job fairs](#) along with job training and apprenticeship programs.

AJCC office services and hours vary and are subject to change so please call or email before visiting. Contact information for local job centers is available through the [EDD office locator](#).

The Department is continuing to work with local community partners to explore ways to continue providing even more services and supports.

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