The Employment Development Department (EDD) is fully committed to ensuring that all customers, including Limited English Proficiency (LEP) customers whose primary language is not English, are provided equal access to all available programs, services, and information. LEP customers shall not be denied or limited in their access to EDD programs, benefits, services, and information.*

**LANGUAGE ACCESS COMPLAINT FORM**

Complete the EDD DE 8123 Form (EDD’s Comments, Suggestions, and/or Complaints) which is available in the following languages:

- English
- Mandarin
- Cantonese
- Armenian
- Spanish
- Vietnamese
- Tagalog

**HOW TO FILE A LANGUAGE ACCESS COMPLAINT**

1. At any EDD public site
2. EDD’s Equal Employment Opportunity (EEO) Office
   800 Capitol Mall
   Sacramento, CA 95814
   
3. California Department of Human Resources (CalHR) EEO Office
   1515 S Street, North Building, Suite 500
   Sacramento, CA 95811

   eeomail@edd.ca.gov

   CalHR EEO Office
   P.O. Box 826880, MIC 49
   Sacramento, CA 94280-0001

   Telephone
   EDD EEO Office: 1-866-490-8879
   Fax: 1-916-654-9371
   TTY: 1-800-815-9387
   California Relay Service: 711

   or

   bilingual@calhr.ca.gov

   CalHR EEO Office
   Language Access Line: 1-866-889-3278
   California Relay Service: 711

* Per the Dymally-Alatorre Bilingual Services Act (Government Code 7290-7299.8), Executive Order 13166, Title VI of the Civil Rights Act of 1964 and the Workforce Innovation and Opportunity Act.

EDD is an equal opportunity employer/program. Auxiliary aids and services are available upon request to individuals with disabilities. Requests for services, aids and/or alternate formats need to be made by calling 1-866-490-8879 (voice). TTY users, please call the California Relay Service at 711.