

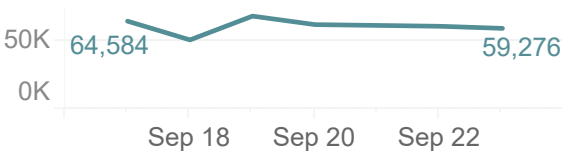
Initial claims backlog is defined as claims filed that take more than 21 days to issue first payment or disqualification, regardless if the claimant or EDD need to take some type of action.

Status	9/17/2020	9/18/2020	9/19/2020	9/20/2020	9/21/2020	9/22/2020	9/23/2020	1 Day Δ	
(1) Pending Application Processing	2	4	2	3	0	0	0	0	0
(2) Verifying Wages on a Claim	64,584	50,807	68,273	62,034	61,438	60,823	59,276	-1,547	-2.5%
(3) Resolving Other Eligibility Issues	459,053	446,580	434,214	438,423	442,401	439,813	440,642	+829	+0.2%
(4) Waiting for Claimant Certification	N/A	99,553	99,716	123,978	114,902	124,340	118,545	-5,795	-4.7%
(5) Subtotal of 1-4	523,639	596,944	602,205	624,438	618,741	624,976	618,463	-6,513	-1.0%
(6) Total Unique Claimants	520,456	591,016	593,087	562,164	607,180	614,581	612,242	-2,339	-0.4%

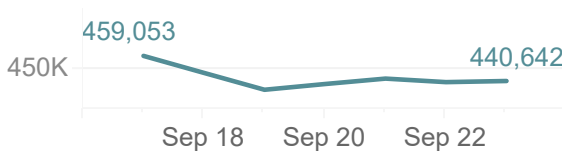
(1) Pending Application Processing



(2) Verifying Wages on a Claim



(3) Resolving Other Eligibility Issues



(6) Total Unique Claimants 1 Day Percent Δ

9/17/2020	+2.4%
9/18/2020	+13.6%
9/19/2020	+0.4%
9/20/2020	-5.2%
9/21/2020	+8.0%
9/22/2020	+1.2%
9/23/2020	-0.4%

(4) Waiting for Claimant Certification



(5) Subtotal of 1-4



(6) Total Unique Claimants



- (1) Applications received that are pending EDD staff review to file the claim.
- (2) Applications processed but awaiting EDD work to add or remove verified wages that fund the claim. (Manual process of verifying wages reported by employer(s) are connected with the verified worker, and meets at least the minimum required earnings for payment. For example, adjustments are made once a claimant's identity is verified or a wage investigation is complete.)
- (3) Application and/or first certification processed but pending resolution of other eligibility issues based upon information provided by the claimant. (Issues that can delay processing include verifying the legal right to work in the U.S., and resolving a mistake made on the application. The process of verifying an identity can take longer to collect identity documents from claimants, verify them, and then forward to status category #2 for adding verified wages to the claim for payment.)
- (4) Pending claimant submission of their first bi-weekly certification before eligibility for payment can be determined. (Certifying is the process of answering a set of questions every two weeks that confirms ongoing eligibility for payment. However, a portion of claimants have historically never completed their certification by choice and become ineligible for payment. Examples include they've gone back to work, or they've removed themselves from the labor market, among others.)
- (5) Total of four categories above. (Because workload can bounce from one category to another, a claim can appear in more than one category. For example, a claimant could request for more wages to be added to their claim in status category #2 and EDD is also resolving a mistake made on their application in status category #3.)
- (6) Total unique claimants. (Represents total number of individuals with eligibility issues taking longer than 21 days to determine eligibility for benefits.)