

### SDI ONLINE TUTORIAL Employer Registration, Online Access, and Forms Submission

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# Create Your myEDD Account

Learn more about how to create your myEDD account.



**Get Started** 

## What is myEDD?

To access Employment Development Department (EDD) benefits services you must complete a one-time registration in myEDD.

myEDD uses a single login to access:

- Unemployment benefits
- Disability benefits
- Paid Family Leave benefits
- Benefit Overpayments

We offer <u>step-by-step instructions</u> on how to create a new myEDD account.

If you already created a myEDD account, skip to <u>Register as an</u> <u>Employer in SDI Online</u>.

### Create Your myEDD Account

1. Visit <u>myEDD</u> to create your account.

- 2. Select Create Account. For screens in Spanish, select Español.
- 3. Enter the company email that is used only by you.

4. Set up a password that is 10 or more characters. The password is case sensitive and must contain:

- Uppercase and lowercase letters
- Numbers
- Symbols such as !@#\$

5. Select your preferred language, accept our terms and conditions and select **Submit**.

6. Next, check your email to confirm your account. Select, **Confirm Email** within 48 hours or you will need to start over.

7. Login to your myEDD account. When you log in for the first time, we will email you a verification code to verify your identity. Select, **Send Email**.

### Create Your myEDD Account

8. Enter the verification code and select **Submit**. This code expires in 5 minutes. If you do not receive the verification code email, check your Junk or Spam folder. or select **resend the email**.

9. Next, set up your security question. Select a question, enter the answer, and select **Continue** to save.

10. Now you can select your Login Verification method. You can select to get the verification code by text message or phone call. To continue using email, select **Use my email instead**.

11. Enter your phone number then select **Text Code** or **Call My Phone**. Then enter the verification code. This code expires in 5 minutes. A message lets you know you have successfully set up your login verification method.

12. Select **myEDD Home**, then select **SDI Online**. On the next screen select the SDI Online registration account type .

Use myEDD to access SDI Online and submit disability notices. Paid Family Leave notices can only be completed by paper.



# Register as an Employer in SDI Online

Learn more about how individuals representing their employer can register in SDI Online.



# What is needed to create an employer SDI Online account?

- The employer must register in California and file quarterly payroll taxes at least once with the EDD.
- To establish an account, an employer's entries in SDI Online must match our payroll tax records.
- You must enter the:
  - EDD Employer Account Number (EAN).
  - ZIP Code as reported to us.
  - Total subject wages from the most recent Quarterly Contribution Return and Report of Wages (DE 9C).

To confirm this information, contact the Taxpayer Assistance Line at 1-888-745-3886. For help with SDI Online, call us at 1-855-342-3645.



### Step 1: Log in

Once you've created your myEDD account, log in to access SDI Online and update your email, password, security question, or verification option:

- 1. Visit <u>myEDD</u>.
- Enter the email and password used to create your myEDD account.
- 3. Select Log In.





### Step 2: Verify Your Identity

To protect your account, we ask you to verify your identity every time you log in. In this example, the identity verification option is by email.

#### Select Send Email.

If you set up your login verification option as text message or phone call, follow the instructions based on that option.

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EDDNovt		
EDDINEXI		
	Español	
	Verify Your Identity	
	To protect your account, we will email	
	you a verification code.	
	Send Email	
Contact EDD Conditions of Use Pr	vacy Policy Accessibility	
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### Step 3: Enter Verification Code

Check your email for your verification code. This code expires in five minutes. Check your spam or junk folder if you do not get this email in your inbox.

- Enter your verification code and select **Submit**.
- Select **resend the email** if you do not get a code.

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(laon	
EDDNext	
Español	
Enter Verification Code	
Enter the verification code you received	← □ ● ■ ▲ ● ■ ▲ ● □ ■ ⋮ 1-16 of 16 < > ■* □
at {}*****@gmail.com}. This code expires in 5 minutes.	myEDD Verification Code Hellow
*Required Field	★ Starred     California Employment Development Department     August 26, 2022, 3:26PM ☆ ◆ ⋮ ●       Snoozed     to me
*Verification Code	Important     Foreingenet     Foreingenet
	Trash Helo,
Submit	Enter the following verification code in myEDD. This code will expire in 5 minutes.
Didn't get the email?	ream     012345       News     Do not reply to this auto-generated message.
Check your spam folde or <u>resend the email.</u>	Work         Thank you,           Personal         Employment Department
Contact EDD Conditions of Use Privacy Policy Accessibility	More State of California
Copyright © 2023 State of California	Meet 11

### Step 4: Select SDI Online

From the myEDD homepage, select **SDI Online** to begin your SDI Online registration.

Note

Select **Log Out** in the top right corner of any screen to exit your account.



### Step 5: Start Registration

You are sent to the SDI Online Registration Account Type screen.

Select the **Register as an Employer** link.

(/.gov	A Home	Utilities	Help	Log Out
Employment Development Department				
SDI Online Registratio	n			
Select your account type.				
Claimant				
Select <b>Register as a Claimant</b> to: • File a Disability Insurance (DI) or Paid Family I • Access your claim information. • View your benefit payment history.	eave (PFL) claim.			
You will need: • Social Security number • California driver license (CDL) or identification	h (ID) card			
Note: If you do not have a CDL or ID, you will need t	o file DI by mail or file PFL by mail.			
Claimant registration is available from Monday to Sa	aturday 6 a.m. to 6 p.m. and Sunday 6 a.m. to 5:30 p.m.			
Register as a Claimant				
Employer				
Select Register as an Employer if you represent an	employer.			
Select <b>Register as an Employer</b> if you represent an You will need: • Employer Account Number (EAN) • Employer ZIP Code (as filed with the EDD Tax • Total Subject Wages from the most recent DE	employer. Branch) 9C			

### Step 6: Terms and Conditions

# Review the terms and conditions and select **I Agree.**

#### Important

Selecting I Do Not Agree prevents an account from being created.

#### **Employer: Terms and Conditions**

#### **Terms and Conditions**

Please read through the entire Terms and Conditions before proceeding. The information you provide may be used to verify your identity with federal and/or state agencies. If "I Do Not Agree" is selected, you will not be able to establish an online account.

These Terms and Conditions, which include the Conditions of Use and Privacy Statements, govern the use of and access to: (i) this website (www.edd.ca.gov/); and (ii) the information on or provided through this website.

If you establish an online account you are responsible for maintaining the confidentiality of your username and password, and you are responsible for all activities which you authorize under your username and password. You agree to: (i) immediately notify the Employment Development Department (EDD) of any unauthorized use of your username and password or any other breach of security; and (ii) log out from your account at the end of each session.

By registering for an online account, you agree to check your account regularly and frequently for messages from the EDD. Please note that e-mails will only be used to send notifications to log in to your account or when you request to reset your username or password. No confidential claim information will be sent via e-mail.

The information submitted by any party will be used by the Employment Development Department to carry out its responsibilities under the California Unemployment Insurance Code, which may include the sharing of the information with other entities as required by law.

These Terms and Conditions may change from time to time and it is your responsibility to check for updates. The last revision date for these Terms and Conditions is February 1, 2012.

I have read and understand all the above information and wish to continue with establishing an account in the State Disability Insurance (SDI) Online.



### Step 7: Enter Your Information

### Complete the Personal Information section and select **Next**. You must complete the fields marked with a red asterisk (\*).

Employer: Account Verification Informa	tion		The state dist
*Indicates Required Field			The eight-digit
To register for a new SDI Online account, provide the following information.			Number (EAN) is
Personal Information			issued by the EDD.
Diease enter your full legal name to register			Do not enter spaces
*First Name:			or dashes. This is
			not the Federal
Middle Name:	(If you have no middle name, leave blank.)		Employer
*Last Name:			
Suffix:	(four bour of the lower block)		Number (FEIN or
	(ir you have no sumix, leave blank.)		EIN). Total subject
E-mail Address:	MakeMoneyFinancialGroup@MMFG.com		number with two
*Employer Account Number:	(Do not include dashes.)		digits after the
*Employer ZIP Code:			decimal. Do not add
*Total Subject Wages from most recent Wage Report:	(Enter dollars and cents, Do not include dashes,)		commas or dollar
			signs.
Can	icel	Next	

Mata

### **Step 8: Enter Profile Information**

Enter all required information.

Pick how you want to get notifications from us and then select **Submit**.

Note

Your employees should enter the same address on their application that you list here to make sure you get notifications from us.



### Step 9: Registration Complete

Be sure to save your EDD Customer Account Number (EDDCAN).

- If you selected electronic communication, a notification confirming your new account is sent to your email.
- If you selected paper communication, a letter confirming your new account is mailed to your address.

You can now log in to myEDD to access your new SDI Online account.

SDI Online Account Registration Complete					
Account Registration Succ	essful				
Your SDI Online account has been created and you	r EDD Customer Account Number is 9123456789	A notification has been sent to you via email.			



## Access Your SDI Online Account

Learn more about how to access your online employer account, review your messages, and update your profiles.



**Get Started** 

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<b>EDDNext</b>		For Spanish, select
Español		Espanol.
Welcome to myEDD myEDD connects you to unemployment, disability, paid family leave, and benefit overpayment services.	Log In Email	Important
	Password  Forgot password?  Log In	account for one hour after too many failed attempts to enter your
Contact EDD Conditions of Use Privacy Policy Accessibility	Don't have an account? Create Account	password. You can wait one hour to try again or <u>reset your</u> <u>password</u> .
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Log in to myEDD to access SDI Online and update your email, password, security question, or verification option:

- 1. Visit <u>myEDD</u>.
- 2. Enter the email and password used to create your myEDD account.
- 3. Select Log In.



To protect your account, we ask you to verify your identity every time you log in. In this example, the identity verification option is by email.

#### Select Send Email

If you set up the login verification option as text message or phone call, follow the instructions based on that option.



Check your email for your verification code. This code expires in five minutes. Check your spam or junk folder if you do not get this email.

- Enter your verification code and select Submit.
- Select **resend the email** if you do not get a code.



#### Note

Select **Log Out** in the top right corner of any screen to exit your account.

From the myEDD homepage, select **My Profile** to update your email, password, security question, or login verification option for your myEDD account.



Select **Change** to update your password, email, preferred language, security question, or login verification option for your myEDD account.

#### Important

Update your employer's mailing address, phone number, and communication preference through SDI Online:

- Select myEDD Home
- Select SDI Online
- Select Profile from the main menu



A message appears to confirm your changes were made successfully.

Select **myEDD Home** to gain access to SDI Online and other benefit services.



From the myEDD homepage select **SDI Online**.

Clacu			👚 Home		Log Out
Employment Bevelopment Bepartment	SDI Home		Inbox	Draft	Profile
Home "Indicates Required Field					
🖾 Message Center					
Inbox [New: 450, Total: 451] Saved Drafts [Total: 8]					
Search					
To submit a form, search by Claim ID. To obtain ir	formation regarding for	ns previously submit	ted, search by the Receipt Numbe	г.	
*Search By:	Claim ID	7			
	*Emp	oloyee Last Name:			
		Reset	Search		
Search Results					

On the SDI Online homepage, you may select your next action.

• Select **Profile** from the main menu to update the mailing address, phone number, and preferred communication for SDI Online.

Clacu		6	Thome 👔	: Log Out
Employment Development State of California	SDI Home	inbox	Draft	Profile
Home Indicates Required Field				
Message Center Inbox (New: 450, Total: 451) Saved Drafts (Total: 8)				
Search	formation reparding forms previously	submitted, search by the Re	ceipt Number.	
*Search By:	Claim ID *Employee Last N	v lame:		
	Reset	Search		
Search Results				

- Select Inbox from the main menu or Message Center to view your messages.
- Submit forms by using the Search By option, enter the Claim ID, and the employee's last name. This information is on the *Notice to Employer of Disability Insurance Claim Filed* (DE 2503). If available, you may also complete forms by selecting **Inbox**.
- To view the forms you've submitted, search by **Receipt Number** and enter the employee's last name.

0.gov				🏫 Home	He	lp -	Log Out
Employmen Developmen Departmen State of Californi	nt ht a	SDI Home	Inbox	Draf	t	Profile	
Message Center							
Inbox							
It is important to read a	all messages from EE	D carefully. Select the subject hyperlink below t	o view the message.				
Note: It may be necessa	ary to send some do	cuments via US Postal Service.					
		1 2 3	4 5 >>				
Claimant Name	Date of Birth	Subject	Sent Da	ate Due Date	Туре	Read?	Action
smith james	10-15-1999	DE 2503, Notice to Employer of SDI Claim Filed	09-08-2	018 09-11-2018	Requires Attention	No	Delete
smith james	10-15-1999	DE 2503, Notice to Employer of SDI Claim Filed	09-08-2	018 09-11-2018	Requires Attention	No	Delete

Select **Inbox** from the main menu or Message Center to review messages in your inbox.

Select the link under the Subject column to view your message. Select **Delete** under the Action column to delete items that you previously reviewed or completed.

<i>Cl</i> .cov	A Home			Неlр	Log Out
Employment Development Department State of California	SDI Home	Inbox	Draft	Profile	
Saved Drafts					
Saved Drafts					
To open and complete a form that you saved, se draft immediately, select the Delete action.	elect the Form Name. Saved drafts are	e stored for a limited number	of days and will be automat	ically deleted on the date indicated. T	o delete a
Form Name	Claimant Name	Saved Date	Saved By	Draft will be saved until	Action
2503 Employer Notice of DI Claim	John Doe	09-05-2018	Manning Ryan	10-05-2018	Delete
2503 Employer Notice of DI Claim	Jane Doe	09-05-2018	Manning Ryan	10-05-2018	Delete

Select **Draft** to access saved drafts from the main menu. From the Saved Drafts screen locate the list of incomplete forms.

- Select the link under the Form Name column to complete the form.
- Select **Delete** under the Action column to delete the form.





# Reset your Password

Learn more about how to reset your password and security question.



**Get Started** 

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		For Spanish, select <b>Español</b> .
Español		
Welcome to myEDD	Log In	
myEDD connects you to unemployment, disability, paid family leave, and benefit overpayment services.	Email Password	
	Show Forgot password? Log In Don't have an account? Create Account	
Contact EDD Conditions of Use Privacy Policy Accessibility		
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Use myEDD to access unemployment, disability, paid family leave, and benefit overpayment services. You may also update your email, password, security question, or verification option.

If you forgot your password:

- 1. Visit <u>myEDD</u>.
- 2. Select the Forgot Password.

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<i>C</i> .cov	
<b>EDDNext</b>	
E	spañol
F	Forgot Password?
E	inter your email, and we will send you nstructions to reset your password.
*F	Required Field
1*	Email
	Cancel Submit
Contact EDD Conditions of Use Privacy Policy	Accessibility
Copyright © 2023 State of California	

Enter your email and select **Submit**. An email with instructions to reset your password will be sent to you.

<ul> <li>eve EDD × +</li> <li>← → C<sup>2</sup> ○ A ≒ https://edd.ca.gov/</li> <li>Ccov</li> </ul>				☆ ≡		
	Español Check Your Email					
	We sent an email to JohnSmith@gmail.com.					
	Check your email for instruction to reset your password. The li email will expire in 1 hour.	E M Gmail	Q Search ← ■	mail • • • • • • • •	Ť	⑦ 琅 Ⅲ 🚺
	<b>Didn't get the email?</b> Make sure it's the same email up with.	<ul> <li>Inbox</li> <li>★ Starred</li> <li>Snoozed</li> <li>Important</li> <li>Sent</li> </ul>		Reset Your Password for myEDD Televes California Employment Development Department to me Concerning Temployment Department Departmen		➡ [2] ➡ August 26, 2022, 3:26PM ☆ ♠ : 
	You can also check your spam resend the email.	Trash Trash Trash Categories Team News	_	Hello, You requested to reset your myEDD password. To continue, select <b>Confirm Your Email</b> , then verify yo	pur identity.	
Contact EDD Conditions of Use Privacy Policy Copyright © 2023 State of California	Accessibility	Work Personal More More Meet New meeting Join a meeting	_	Confirm Your Email Thank you, Employment Department State of California Reply Forward		

Check your email and select the **Confirm Your Email**. The link expires after one hour.

	☆ ≡ To protect your account, we ask you to verify your
Español	you log in.
Verify Yo Answer the s your identity *Required Field Security Quest {Security quest	Answer your security question to verify and select <b>Next</b> .
*Answer Cancel	Next
Contact EDD Conditions of Use Privacy Policy Accessibility	
Copyright © 2023 State of California	

#### Note

If you have not set up a security question and you forgot your password, you can be asked to verify your identity using other information. For employers, you need to enter the Employer Account Number (EAN) and ZIP Code.

We lock your account after too many failed attempts to verify the EAN and ZIP Code. Contact us at 1-855-342-3645 to reset your password.



#### Important

We lock your account after too many failed attempts to answer the security question.

Contact us at 1-855-342-3645 to reset your password. The system requires you to reset your security question automatically after you log in.

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Ceov		
<b>EDDNext</b>		
	Español	
	Reset Your Password	
	*Required Field	
	*New Password	
	💋 💋 Show	
	Use 10 or more characters	
	Use uppercase and lowercase letters	
	Use a number Use a symbol (such as !@#\$)	
	Confirm New Decement	
	*Contirm New Password	
	Cancel Next	
Contact EDD Conditions of Use Privac	y Policy Accessibility	
Copyright © 2023 State of California		

After you successfully verify your identity, you can reset your password:

- Enter your new password.
- Confirm your new password.
- Select Next.
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|--------------------------------------|---|-----|
| ← → C ○ 合 幸 https://edd.ca.gov/      |   | ☆ ≡ |
| <i>C</i> .cov                        |   |     |
| <b>EDDNext</b>                       |   |     |
|                                      | Español                                     |     |
|                                      | Password Updated                            |     |
|                                      | You successfully reset your password.       |     |
|                                      | Use this password to log in to you account. |     |
|                                      | Back to Login                               |     |
|                                      |   |     |
|                                      |   |     |
|                                      |   |     |
|                                      |   |     |
| Contact EDD Conditions of Use Priva  | ry Policy Accessibility                     |     |
| Copyright © 2023 State of California |   |     |

After you successfully update your password, select **Back to Login** to access your account.



# Submit a Notice to Employer of Disability Insurance Claim Filed (DE 2503)

Learn more about how to submit a DE 2503 after your employee applies for disability benefits.



**Get Started** 

## Home

\*Indicates Required Field

$\bowtie$	Message	Center
-		

Inbox [New: 450, Total: 451]

Saved Drafts [Total: 8]

## Search

To submit a form, search by Claim ID. To obtain information regarding forms previously submitted, search by the Receipt Number.

*Search By: Claim ID	v	DI1000020353		
	*Employee Last Name:	King		
	Reset	Search		
Employee Name	Claim Effective Date	Claim Type	Last 4 Digits	of SSN
John Doe	02-15-2018	Disability Insurance	0899	
	*Search By: Claim ID Employee Name	*Search By: Claim ID	*Search By:       Claim ID <ul> <li>Dl1000020353</li> <li>King</li> <li>Reset</li> <li>Search</li> </ul> Employee Name       Claim Effective Date       Claim Type         John Doe       02-15-2018       Disability Insurance	*Search By:       Claim ID          *Employee Last Name:       King         Reset       Search             Employee Name       Claim Effective Date       Claim Type         John Doe       02-15-2018       Disability Insurance       0899

On the homepage, select **Claim ID**, enter the employee's claim ID and last name, then select **Search**.

If the form is available to complete, the employee's information appears under Search Results. Select the **Claim ID** link to access the form.

<i>Ol</i> icov		🏫 Home		Help	Log Out
Employment Development Department State of California	SDI Home	Inbox	Draft	Profile	
Claim Summary					
Claim Summary					
Claimant Name:	John Doe		Claim ID: DI-10	00-020-353	
Claim Effective Date:	02-15-2018				
🖾 My Message Center Regarding	John Doe				
Inbox [New: 0 , Total: 0 ]					
Saved Drafts [Total: 1 ]					
My Forms Available to So Below is a list of forms available for submission a duplicate form. Please allow 5-7 business day 2503 Employer Notice of DI Claim	ubmit for John Doe n. Please note that not all forms will be available ys for the form to be processed.	e at all times. If a form for the	same dates has already be	en submitted or mailed, do	not submit
My Forms Submitted for	John Doe				
No Results Found					

Under My Forms Available to Submit, select **2503 Employer Notice of DI Claim** to complete the form.

Verify Employee	
1 Employee Verification       2 Employee Questionnaire       3 Return to Work and Wage Information       4 Workers' Compensation Information	5 Signature
You are currently on Step 1 Employee Verification	
*Indicates Required Field	
Section 1 - Employee Information	
Name:         John Doe         Social Security Number:         XXX-XX-XXXX	
Claim ID: DI-1000-020-598 Claim Effective Date: 03-15-2018	
Section 2 - Form Information         The California Unemployment Insurance Code, Section 2707.1, requires that you complete and return this form by the due date listed below.         Issue Date:       09-08-2018         Due Date:       09-11-2018	
Section 3 - Verify Employment	
*Was the employee shown above ever employed by you? O Yes O No	
Cancel	Next

Verify the information in the Employee Information section.

Select **Yes** if the employee works for you now or did in the past. Select **No** if this person **never** worked for you.

### Select Next.

Employee Questionnaire		Complete the
Employee Verification     2 Employee Questionnaire     3 Return Wage In	to Work and Information 5 Signature	Employee Status section
You are currently on Step 2 Employee Questionnaire		
*Indicates Required Field		and select
		Next.
Section 4A - Employee Status		
Employee's Date of Birth:	(MMDDYYYY)	
*Employment Status	O Current Employee O Former Employee	
If "Former Employee," reason no longer working	Select *	
If "Other" plasse explain:		Note
in other, prease exprain.		Solast Droft
	Å	
Separation Date:	(MMDDYYYY)	at any time to
*Hours worked per week (Exclude Overtime Pay):		complete the
		form later.
*Hourly Rate(\$):		
Reported Last Day Worked:	03-15-2018	
*Do your records show a different ACTUAL last day of work than shown above in 'Reported Last Date worked'?	🔿 Yes 🔵 No	
If "Yes," please provide the correct last day worked:	(MMDDYYYY)	
The last day worked was:	🔿 Full day 💫 Partial day	
If "Partial Day," number of hours worked:		
Hauriu Data (Č)-		
Houry Rate (3).		
Previous Cancel	Save as Draft Next	

Return to Work and Wage Information	
Employee Verification     Sector to the sector of the	o Work and formation Signature
You are currently on Step 3 Return to Work and Wage Information "Indicates Required Field	
Section 4B - Return to Work Information	
*Has the employee returned to work?	⊖ Yes ⊃ Na
If "Yes," date returned to work:	(MMDDYYYY)
Return to work status	Select *
If "Other/Explain," please explain:	
Section 4C - Voluntary Plan Information	
*At the time the employee's disability began, did your company have a state-approved voluntary plan for disability insurance benefits instead of the state plan?	◯ Yes ◯ No
If "Yes," enter the plan number:	
Is this employee covered?	🔾 Yes 💫 No
If "No," provide a non-coverage explanation:	
Section 4D - Wage Information	
*Will the employee's wages be coordinated/integrated with the State Disability Insurance benefits (Less State Disability Insurance)?	◯ Yes ◯ No
If "No," has or will the employee receive wages in the form of paid sick leave, vacation, personal time off, holiday, bonus, commission, or other type of payment while disabled?	⊖Yes ⊖No
Previous Cancel	Save as Draft Next

Important

If you do not coordinate or integrate pay with EDD and the employee will be paid while receiving EDD benefits, you must report all wages to avoid an overpayment.

Learn more about integrating wages with benefits on our website.

Complete the Return to Work and Wage Information sections.

Under Section 4D – Wage Information, let us know if the employee is going to get wages coordinated with benefits. Then, select **Next**.

**Note:** If you select **No**, but your employee will continue to get wages, you must complete the Additional Wages Paid to Employee section.

Additional Wages Paid to Employee		
Employee Verification     Employee Questionnaire     Section Wage In	formation Workers' Compensation 5 Signature	
You are currently on Step 3 Return to Work and Wage Information		
*Indicates Required Field		
Section 5A - Additional Wages Paid to Employee		
Please report all wages paid to the employee and the actual dates for which they were paid. Rep	port each pay type separately.	
*Pay Type:	Select •	
If "Other," please explain:		
*From:	(MMDDYYYY)	
*То:	(MMDDYYYY)	
*Amount (\$):		
*Do you want to add any other wages?	◯ Yes ◯ No	
Previous Cancel	Save as Draft Next	

Select the **Pay Type,** enter the dates, and the amount paid to the employee. If you need to add additional wage information, select **Yes** to the last question. Select **No** if there is no additional wage information. Then, select **Next**.

If your employee's wages will be coordinated with benefits or they will not get any additional wages during their disability period, skip to <u>page 46</u>.

Added Additional Wages Paid to Employee				
Employee Verification	Employee Questionnaire	3 Return to Work and Wage Information	4 Workers' Compensation Information	5 Signature
You are currently on Step 3 Return t	to Work and Wage Information			
Section 5B - Additio	onal Wages Summar	у		
Please select the "Add" button to repo must add at least one wage.	ort wages paid to the employee in the	form of sick leave, vacation, personal	time off, holiday, bonus, commission, d	or other payment while disabled. You
Рау Туре	Amount	From	То	Action
Paid Time Off	\$5,555.00	05-05-2018	06-06-2018	Delete
	Consel		Courses Darst	

Make sure the information you entered under the Additional Wages Summary section is correct.

- Select Add to enter additional wages paid.
- Select **Delete** under the Action column to remove incorrect information.

When complete, select Next.

Workers' Compensation Information				
Employee Verification     Employee Questionnaire     Return to Work and     Workers' Compensation     Information	5 Signature			
You are currently on Step 4 Workers' Compensation Information *Indicates Required Field				
Section 6 - Work-related Injury				
*Has the employee reported a work-related or occupational illness? O Yes O No				
Previous Cancel Save as Draft	Next			

Complete the Work-related Injury section and select Next.

If you select **Yes**, you must enter additional information on the Worker's Compensation Information screen.

Workers' Compensation Information		
Employee Verification     Semployee Questionnaire     Wage Inf	o Work and ormation	5 Signature
You are currently on Step 4 Workers' Compensation Information *Indicates Required Field		
Section 7 - Workers' Compensation Carrier Inform	ation	
Please enter Workers' Compensation Carrier information below. If you do not have a Workers' Co	ompensation Carrier, enter the employer's name and address.	
*Workers' Compensation Insurance Company Name:		
	● US O International	
*Address Line 1:		
Address Line 2:		
*City:		
*State:	CA •	
*ZIP Code:		
Section 8 - Workers' Compensation Claim Informa	ation	
Enter the date(s) of injury as shown on the Workers' Compensation claim. If it was a cumulative	trauma injury, enter the date the injury began.	
Date of Injury:	(MMDDYYYY)	
Claim Number:		
Adjuster's Name:		
Adjuster's Phone Number:	(No dashes or spaces) Ext:	
WC Status:	Select •	
Additional Comments:		
Previous	Save as Draft	Next

Enter relevant workers' compensation information and select **Next**.

If you selected **No** to the work-related injury question, skip to the next page.

Submit Form			
Employee Verification     Employee Questionnaire	Return to Work and Wage Information	Workers' Compensation	5 Signature
You are currently on Step 5 Signature			
*Indicates Required Field			
Section 9 - Signature			
	Submitted by: North Jason		
* By checking this box, I am indicating my signature for submission.			
Previous	Cancel Save as Draft	t	Submit

To send the form, select the box to authorize an electronic signature and select **Submit**.

# Confirmation

# Form Successfully Submitted

Please print this page for your records. If a printer is unavailable at this time, please record the Form Receipt Number below. You will not be able to access your confirmation page and Form Receipt Number after this window is closed. To retrieve this form in the future, you will need the Form Receipt Number. You may retrieve forms submitted using the claimant search on your home page.

Form Receipt Number: R10000000123456

We assign your submission a Form Receipt Number on the Confirmation screen.

Save this number for future reference.

Select the Form Receipt Number link to review the information submitted.



# Submit a Disability Insurance Eligibility – Workers' Compensation (DE 2578A)

Learn more about how to submit a DE 2578A when requested by the EDD.



**Get Started** 

Home						
*Indicates Required Field						
Message Center						
Inbox [New: 0, Total: 0] Saved Drafts [Total: 0]						
Search						
To submit a form, search by C	laim ID. To obtain i	nformation rega	rding forms previously subm	itted, search b	by the Receipt Number.	
	*Search By:	Claim ID	$\checkmark$	DI100002	0460	
			*Employee Last Name:	Doe		
			Reset	Sea	rch	
Search Results						
Claim ID	Employee Name		Claim Effective Date		Claim Type	Last 4 Digits of SSN
DI1000020460	Jane Doe		10-04-2018		Disability Insurance	1496

On the homepage, select **Claim ID** and enter the employee's last name. Select **Search**.

Under Search Results select the Claim ID link.

# **Claim Summary**

#### Claim Summary

Claimant Name:

ame: Jane Doe

Claim Effective Date: 10-04-2018

Claim ID: DI-1000-020-460

My Message Center Regarding Jane Doe

Inbox [New: 1, Total: 1]

Saved Drafts [Total: 0]

#### My Forms Available to Submit for Jane Doe

Below is a list of forms available for submission. Please note that not all forms will be available at all times. If a form for the same dates has already been submitted or mailed, do not submit a duplicate form. Please allow 5-7 business days for the form to be processed.

2503 Employer Notice of DI Claim

2578A Employer Work Comp Form

Under My Forms Available to Submit select **2578A Employer Work Comp Form**.

Notice of Potential Industrial Injury				
1 Industrial Injury	2 WC Information	3 Attorney Information	4 Certification	
You are currently on Step 1 Industrial Injury				
*Indicates Required Field				
Employee Information				
Name:	Jane Doe	Social Security Number:	444-44-4444	
Claim ID:	DI-1000-020-357	Claim Effective Date:	02-15-2018	
Form Due Date Please complete and submit this form by the Form Due Date:	e due date listed below. 09-06-2018			
Establish Potential Indu	strial Iniury			
EStabilish i Otentiat maa	strat mjur y			
*Has	a workers' compensation claim been filed?	🔵 Yes 🔵 No		
	Cancel	Save as Draft	Next	

Verify the information on the Notice of Potential Industrial Injury screen. Answer **Yes** or **No** to the workers' compensation question and select **Next**.

Workers' Compensation Information	
Industrial Injury     2 WC Information	3 Attorney Information 4 Certification
You are currently on Step 2 WC Information *Indicates Required Field	
Workers' Compensation Insurance Information	
What was the date of injury?	(MMDDYYYY)
Workers' Compensation Claim Number:	
Workers' Compensation Carrier Information	
*Name:	
Policy Number:	
*Address Line 1:	
Address Line 2:	
*City:	
*State:	CA •
*ZIP Code:	
*Phone Number:	(No dashes or spaces) Ext:
Any additional information that you can give us regarding the denial or granting of workers' compensation benefits or information as to why a claim was not filed will be greatly appreciated:	
Previous Cancel	Save as Draft Next

Complete the Workers' Compensation Insurance Information and the Workers' Compensation Carrier Information then select **Next**.

Attorney Information	
Industrial Injury     WC Information	3 Attorney Information 4 Certification
You are currently on Step 3 Attorney Information	
*Indicates Required Field	
Attorney Contact Information	
*If an application for adjudication is or has been filed with the workers' compensation appeals board, will you be represented by legal counsel?	◯ Yes ◯ No
Name of Attorney:	
Address Line 1:	
Address Line 2:	
City:	
State:	CA •
ZIP Code:	
Phone Number:	(No dashes or spaces) Ext:
Previous Cancel	Save as Draft Next

Complete the Attorney Contact Information section, if applicable, and select **Next**.

Certify Form for Su	ıbmittal			
Industrial Injury	WC Information	Attorney Information	4 Certification	
You are currently on Step 4 Certification *Indicates Required Field				
Certification				
* By checking this box, I declare under per	nalty of perjury that the foregoing responses ar	re, to the best of my knowledge and belief, true	e, correct, and complete.	
Previous	Cancel	Save as Draft	Submit	

To send the form, select the box to authorize an electronic signature and select **Submit**.

# Confirmation

## Form Successfully Submitted

Please print this page for your records. If a printer is unavailable at this time, please record the Form Receipt Number below. You will not be able to access your confirmation page and Form Receipt Number after this window is closed.

To retrieve this form in the future, you will need the Form Receipt Number. You may retrieve forms submitted using the claimant search on your home page.

Form Receipt Number: R10000000040979

We assign your submission a Form Receipt Number on the Confirmation screen.

Save this number for future reference.

Select the Form Receipt Number link to review the information submitted.



# Submit an *Employer's Statement* of Job Duties (DE 2546PE)

Learn more about how to submit the DE 2546PE when requested by the EDD.



## Home

*Indicates Required Field			
Message Center			
Inbox [New: 132, Total: 132]			
Saved Drafts [Total: 0]			
Search			
To submit a form, search by Claim ID. To obtain information rega	rding forms previously submitted, s	earch by the Receipt Number.	
*Search By: Claim ID	▼ d	1000020355	
	<b>*Employee Last Name:</b> D	0e	
	Reset	Search	
Search Results			
Claim ID Employee Name	Claim Effective Date	Claim Type	Last 4 Digits of SSN
DI1000020355 Jane Doe	02-15-2018	Disability Insurance	2346

On the homepage, select **Claim ID** and enter the claim ID number and the employee's last name. Select **Search.** 

Under Search Results select the Claim ID link.

# **Claim Summary**

#### **Claim Summary**

Claimant Name: Jane Doe

Claim Effective Date: 02-15-2018

Claim ID: DI-1000-020-355

My Message Center Regarding Jane Doe

Inbox [New: 0, Total: 0]

Saved Drafts [Total: 0]

### My Forms Available to Submit for Jane Doe

Below is a list of forms available for submission. Please note that not all forms will be available at all times. If a form for the same dates has already been submitted or mailed, do not submit a duplicate form. Please allow 5-7 business days for the form to be processed.

2503 Employer Notice of DI Claim 2546PE Employee's Job Duties My Forms Submitted for Jane Doe

No Results Found

#### Select 2546PE Employee's Job Duties.

Employer's Statement of Job Duties *Indicates Required Field		
Section 1 - Employee Information		
Name: Jane Doe	Social Security Number:	XXX-XX-XXXX
Claim ID: DI-1000-020-355	Claim Effective Date:	02-15-2018
Section 2 - Form Information Please complete and submit this form by the due date listed below.		
Issue Date: 09-04-2018	Due Date:	09-11-2018
Section 3 - Job Information The information you submit will provide the EDD with a description of the employee's regular an	d customary work duties.	
500 Hite.		
*Number of hours worked per day:		
*Number of days worked per week:		
*Has the above-named employee returned to work?	🔿 Yes 🔵 No	
If "Yes," return to work date	(MMDDYYYY)	
Return to Work Status	O Full Time O Part Time	
Cancel	Save as Draft	Next

Verify the employee's information and enter their job information. Select **Next.** 

#### Employee's Job Duties: Part 1 of 3

\*Indicates Required Field

#### Section 4 - Motion

Indicate frequency and number of hours a day the employee is required to do the following specific types of activities.

Activity	Frequency	Number of Hours Per Day
Sitting	None	
Walking	None	
Standing	None	
Bending	None	
Squatting	None	
Climbing	None	
Kneeling	None	
Twisting	None	
Section 5 - Reaching		

Complete Part 1 of the Employee's Job Duties.

### Select Next.

#### Section 5 - Reaching

Activity	Frequency
Reaching or working above shoulder level?	None
Reaching or working below shoulder level?	None

#### Section 6 - Hands

Activity	Right Hand	Left Hand	Not Required
Simple grasping required			
Power grasping required			
Pushing and/or pulling required			
Fine manipulation required			
Section 7 - Feet *Does the job require the employee to use his/her feet to operate foot controls or for repetitive movement?	○ Yes ○ No		
Previous Cancel	Save as Draft		Next

Employee's Jo *Indicates Required Field	b Duties: Part 2 o	f 3			
Section 8 - Vision					
	*Is the employee required to ha	ve good vision?	🔿 Yes 🔵 No		
	lf "yes", s	tate the reason:			
Section 9 - Hearin	g			2	
	*Is the employee required to hav	e good hearing?	🔿 Yes 🔵 No		
	lf "yes", s	tate the reason:			
Section 10 - Liftin	g and Carrying				
Please check all the boxes that ap	ply and indicate the frequency per day the	employee is requi	ed to lift and/or carry any of the follov	ving weights.	
Weight	Lift	Frequency	Carry	Frequency	
10 lbs. or less		None		None 🔻	
11 to 25 lbs.		None		None •	
26 to 50 lbs.		None		None •	
51 to 75 lbs.		None		None	
76 to 100 lbs.		None		None	
More than 100 lbs.		None		None	
	Longest distance employee mu	st carry weight:		feet	
	Heaviest weight emplo	yee must carry:	lbs for	feet	
Section 11 - Equip	oment Operation				
*Is the employee required to d	lrive cars, trucks, forklifts, or other mov	ing equipment?	◯ Yes ◯ No		
	If "Yes", desc	ribe or explain:			
1				<i>h</i>	
Previous		Cancel	Save as Draft	Ne	xt

Complete **Part 2** of the Employee's Job Duties.

Select Next.

#### Employee's Job Duties: Part 3 of 3

\*Indicates Required Field

#### Section 12 - Working Conditions

Check the box next to the working condition(s) that apply to this employee and provide a description.

Working near hazardous equipment and/or machinery

Walking on uneven ground

Exposure to dust, gas, or fumes

Exposure to extremes in temperature or humidity

Working at heights

Previous

*Is this job still available to the employee when he/she is able to return to work?	○ Yes	🔿 No	
*Can the requirements of this job be modified if necessary to accommodate the employee's disability?	○ Yes	◯ No	
If "No," please explain:			

Additional Comments:

Cancel

Save as Draft

Next

Complete **Part 3** of the Employee's Job Duties.

Select Next.

Submit Form	
*Indicates Required Field	
Section 13 - Signature	
Submitted by: John Doe	
*Title:	
* By checking this box, I declare under penalty of perjury that the foregoing are, to the best of my knowledge and belief, true, correct, and complete.	
Previous Cancel Save as Draft	Submit

On the Submit Form screen, enter your job title in the Title field. Next, select the check box to declare the information you entered is to the best of your knowledge, true, and complete. To send the form, select **Submit**.

# Confirmation

## Form Successfully Submitted

Please print this page for your records. If a printer is unavailable at this time, please record the Form Receipt Number below. You will not be able to access your confirmation page and Form Receipt Number after this window is closed. To retrieve this form in the future, you will need the Form Receipt Number. You may retrieve forms submitted using the claimant search on your home page.

Form Receipt Number: R10000000040955

We assign your submission a Form Receipt Number on the Confirmation screen.

- Save this number for future reference.
- Select the Form Receipt Number link to review the information submitted.



# SDI Online Employer Account FAQs

Learn more about your SDI Online employer account.



**Get Started** 

# How many representatives can create an employer account?

There is no limit to the number of representatives that can complete and submit claim information on behalf of the employer. Each designated person can create their own separate account using their own company email as a unique login.

#### Note

To help employers manage employer representative accounts, the employer can use a shared mailbox email so multiple representatives can access this account over time.

Employers should keep the SDI Online login information in a secure place, to be used only to reset a password or inactivate representative accounts when employees leave.

Call our Employer Help Line at 1-855-342-3645 for help with an employer representative account.

# Can I manage multiple employers within one SDI Online account and login?

No. Each employer must create a separate account with a different company email as a unique login.

# Will I be notified when a claim is filed?

Yes. You can continue to receive paper notices even if you have an SDI Online account. Once you get the paper notice, log in to your account and enter the employee's Claim ID and last name to complete the notice.

If your company has multiple locations with 50 or more employees and you would like all disability communications for your employees sent to a centralized location, contact us at 1-855-342-3645 and provide the following information:

- Employer Name
- EDD Employer Account Number (EAN)
- Contact Name
- Direct Phone Number
- Mailing Address

# Is payment information available in SDI Online?

No. You can only complete disability notices through SDI Online.

We recommend you work with your employees to get their payment information. There are two documents we send your employees that they can share with you to prevent a benefit overpayment:

- The Notice of Computation (DE 429D or DE 429DF) informs the employee that the claim was received and gives their estimated weekly and maximum benefit amounts.
- The *Electronic Benefit Payment (EBP) Notification* (DE 2500E) is mailed to your employee after each payment.

You can also request payment information by calling our Employer Help Line at 1-855-342-3645. However, the employee must indicate on their application that we can release payment information to you. All other claim information is confidential.

# What can I do in my employer account?

You can use SDI Online to:

- Submit a Notice to Employer of Disability Insurance Claim Filed (DE 2503).
- Submit a Disability Insurance Eligibility Workers' Compensation (DE 2578A).
- Submit an Employer's Statement of Job Duties (DE 2546PE).
- Update contact information.
## CONTACT US 1-855-342-3645

This number is for employers only.

Helpful Links





The EDD is an equal opportunity employer/program. Auxiliary aids and services are available upon request to individuals with disabilities. Requests for services, aids, and alternate formats need to be made by calling 1-866-490-8879 (voice), or through the California Relay Service at 711.