Unemployment Continued Claims Backlog Dashboard

Continued claims includes claimants that have received at least one payment and are now waiting more than 21 days for processing of further payment or disqualification.

Status	10/15/2020	10/16/2020	10/17/2020	10/18/2020	10/19/2020	10/20/2020	10/21/2020	1 Day Δ	
(1) Updating Previous Benefit Award	360	340	286	262	248	193	166	-27	-14.0%
(2) Resolving Other Eligibility Issues	789,905	777,491	779,426	780,275	777,058	774,960	773,790	-1,170	-0.2%
(3) Subtotal of 1-2	790,265	777,831	779,712	780,537	777,306	775,153	773,956	-1,197	-0.2%
(4) Total Unique Claimants	790,211	777,779	779,668	780,495	777,267	775,119	773,928	-1,191	-0.2%

(1) Updating Previous Benefit Award

(2) Resolving Other Eligibility Issues

(3) Subtotal 1-2

(4) Total Unique Claimants

(4) Total Unique Claimants 1 Day Percent Δ

Date	Δ
10/15/2020	-1.4%
10/16/2020	-1.6%
10/17/2020	+0.2%
10/18/2020	+0.1%
10/19/2020	-0.4%
10/20/2020	-0.3%
10/21/2020	-0.2%

(1) Unemployment claims with an open request to change the claim start date or benefit amount. *(Claimant has received payment/s but has requested a claim be **backdated** to an earlier start date, or the benefit amount should be increased based on **additional wage information** the claimant provides and believes should be in the employer record. Claimants will see a status of "pending" on their UI Online account until the work is completed.)*

(2) Bi-weekly certifications pending EDD review of eligibility issue before further payment can be made. *(Claimant has received prior payment/s but EDD is reviewing a bi-weekly certification for a potential eligibility issue during that specific two-week period. For example, the claimant went back to work and earned too much in wages, was too sick to work, could not accept work if offered, or other issues on responses provided on their bi-weekly certification. Claimants will see a status of "pending" on their UI Online account until the work is completed.)*

(3) Total of two categories above. *(Because workload can bounce from one category to another, a claimant can appear in more than one category beyond a 21 day timeframe. For example, a claimant could request their claim to be backdated to an earlier start date as part of status category #1 and EDD is also resolving a potential eligibility issue on their certification in status category #2.)*

(4) Total unique claimants. *(Represents total number of individuals who have already received at least one payment, but are now waiting beyond 21 days for their next payment or payment disqualification due to an eligibility issue on a bi-weekly certification.)*

Data Last Updated on 10/21/2020