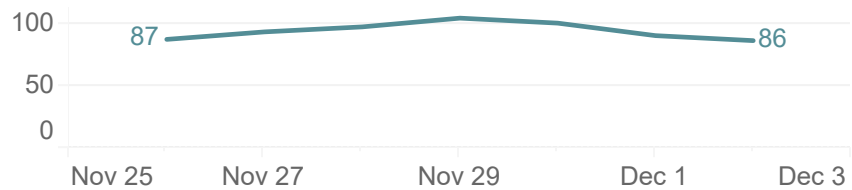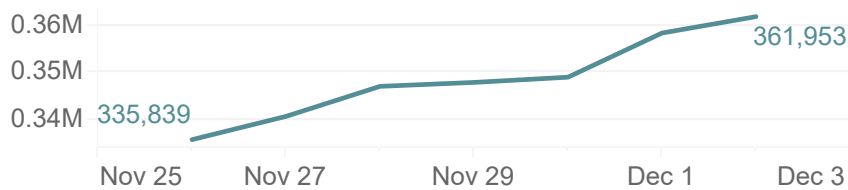# Unemployment Continued Claims Backlog Dashboard

Continued claims includes claimants that have received at least one payment and are now waiting more than 21 days for processing of further payment or disqualification.

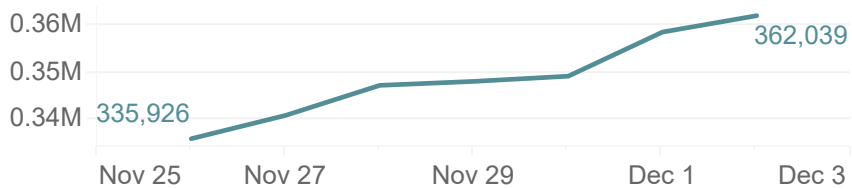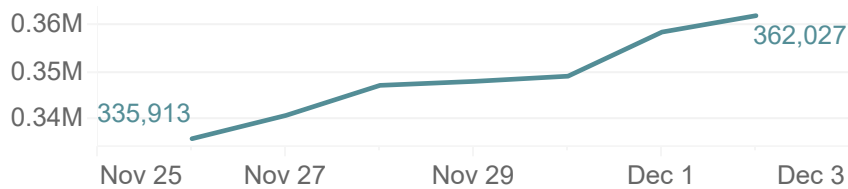| Status	11/26/2020	11/27/2020	11/28/2020	11/29/2020	11/30/2020	12/1/2020	12/2/2020	1 Day Δ	
(1) Updating Previous Benefit Award	87	93	97	104	100	90	86	-4	-4.4%
(2) Resolving Other Eligibility Issues	335,839	340,779	347,153	347,989	349,097	358,471	361,953	+3,482	+1.0%
(3) Subtotal of 1-2	335,926	340,872	347,250	348,093	349,197	358,561	362,039	+3,478	+1.0%
(4) Total Unique Claimants	335,913	340,858	347,236	348,079	349,184	358,550	362,027	+3,477	+1.0%

(1) Updating Previous Benefit Award

(2) Resolving Other Eligibility Issues

(3) Subtotal 1-2

(4) Total Unique Claimants

(4) Total Unique Claimants 1 Day Percent Δ

Date	
11/26/2020	+1.0%
11/27/2020	+1.5%
11/28/2020	+1.9%
11/29/2020	+0.2%
11/30/2020	+0.3%
12/1/2020	+2.7%
12/2/2020	+1.0%

(1) Unemployment claims with an open request to change the claim start date or benefit amount. *(Claimant has received payment/s but has requested a claim be **backdated** to an earlier start date, or the benefit amount should be increased based on **additional wage information** the claimant provides and believes should be in the employer record. Claimants will see a status of "pending" on their UI Online account until the work is completed.)*

(2) Bi-weekly certifications pending EDD review of eligibility issue before further payment can be made. *(Claimant has received prior payment/s but EDD is reviewing a bi-weekly certification for a potential eligibility issue during that specific two-week period. For example, the claimant went back to work and earned too much in wages, was too sick to work, could not accept work if offered, or other issues on responses provided on their bi-weekly certification. Claimants will see a status of "pending" on their UI Online account until the work is completed.)*

(3) Total of two categories above. *(Because workload can bounce from one category to another, a claimant can appear in more than one category beyond a 21 day timeframe. For example, a claimant could request their claim to be backdated to an earlier start date as part of status category #1 and EDD is also resolving a potential eligibility issue on their certification in status category #2.)*

(4) Total unique claimants. *(Represents total number of individuals who have already received at least one payment, but are now waiting beyond 21 days for their next payment or payment disqualification due to an eligibility issue on a bi-weekly certification.)*

Data Last Updated on 12/2/2020