Dec 11

Dec 9

Dec 13

Dec 15

Dec 17

## **Unemployment Continued Claims Backlog Dashboard**

Continued claims includes claimants that have received at least one payment and are now waiting more than 21 days for processing of further payment or disqualification.

Status	12/10/2020	12/11/2020	12/12/2020	12/13/2020	12/14/2020	12/15/2020	12/16/2020	1 Day ∆	
(1) Updating Previous Benefit Award	77	76	72	72	78	92	93	+1	+1.1%
(2) Resolving Other Eligibility Issues	310,342	314,140	313,429	313,273	312,775	312,601	312,840	+239	+0.1%
(3) Subtotal of 1-2	310,419	314,216	313,501	313,345	312,853	312,693	312,933	+240	+0.1%
(4) Total Unique Claimants	310,413	314,210	313,497	313,341	312,847	312,688	312,928	+240	+0.1%
(1) Updating Previous Benefit Award  (2) Resolving Other Eligibility Issues  0.32M  310,342					312,840		1 Day Percent 12/10/2020	+0.2%	
Dec 9 Dec 11 Dec 13	Dec 15	Dec 17	Dec 9	Dec 11	Dec 13	Dec 15	Dec 17	12/11/2020 12/12/2020	+1.2%
(3) Subtotal 1-2			Total Unique Claimants					12/13/2020	+0.0%
0.32M		312,933 0.33	2M				312,928	12/14/2020	-0.2%

(1) Unemployment claims with an open request to change the claim start date or benefit amount. (Claimant has received payment/s but has requested a claim be **backdated** to an earlier start date, or the benefit amount should be increased based on **additional wage information** the claimant provides and believes should be in the employer record. Claimants will see a status of "pending" on their UI Online account until the work is completed.)

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- (2) Bi-weekly certifications pending EDD review of eligibility issue before further payment can be made. (Claimant has received prior payment/s but EDD is reviewing a bi-weekly certification for a potential eligibility issue during that specific two-week period. For example, the claimant went back to work and earned too much in wages, was too sick to work, could not accept work if offered, or other issues on responses provided on their bi-weekly certification. Claimants will see a status of "pending" on their UI Online account until the work is completed.)
- (3) Total of two categories above. (Because workload can bounce from one category to another, a claimant can appear in more than one category beyond a 21 day timeframe. For example, a claimant could request their claim to be backdated to an earlier start date as part of status category #1 and EDD is also resolving a potential eligibility issue on their certification in status category #2.)
- (4) Total unique claimants. (Represents total number of individuals who have already received at least one payment, but are now waiting beyond 21 days for their next payment or payment disqualification due to an eligibility issue on a bi-weekly certification.)

12/15/2020

12/16/2020

-0.1%

+0.1%