Unemployment Continued Claims Backlog Dashboard

Continued claims includes claimants that have received at least one payment and are now waiting more than 21 days for processing of further payment or disqualification.

Status	12/24/2020	12/25/2020	12/26/2020	12/27/2020	12/28/2020	12/29/2020	12/30/2020	1 Day Δ	
(1) Updating Previous Benefit Award	97	104	106	108	103	110	108	-2	-1.8%
(2) Resolving Other Eligibility Issues	310,312	309,599	309,622	309,346	308,928	309,373	309,504	+131	+0.0%
(3) Subtotal of 1-2	310,409	309,703	309,728	309,454	309,031	309,483	309,612	+129	+0.0%
(4) Total Unique Claimants	310,407	309,701	309,726	309,451	309,028	309,480	309,611	+131	+0.0%

(1) Updating Previous Benefit Award

(2) Resolving Other Eligibility Issues
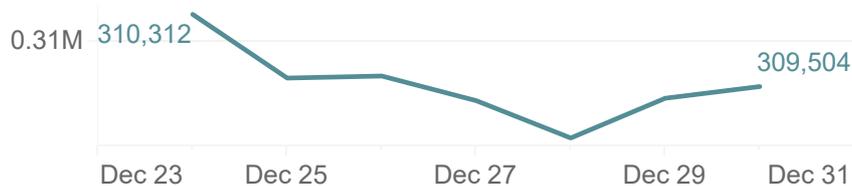
(3) Subtotal 1-2

(4) Total Unique Claimants
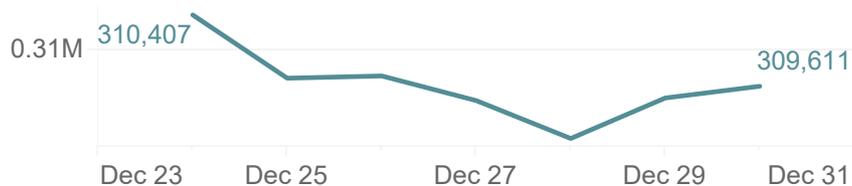
(4) Total Unique Claimants 1 Day Percent Δ

12/24/2020	-0.2%
12/25/2020	-0.2%
12/26/2020	+0.0%
12/27/2020	-0.1%
12/28/2020	-0.1%
12/29/2020	+0.1%
12/30/2020	+0.0%

(1) Unemployment claims with an open request to change the claim start date or benefit amount. *(Claimant has received payment/s but has requested a claim be **backdated** to an earlier start date, or the benefit amount should be increased based on **additional wage information** the claimant provides and believes should be in the employer record. Claimants will see a status of "pending" on their UI Online account until the work is completed.)*

(2) Bi-weekly certifications pending EDD review of eligibility issue before further payment can be made. *(Claimant has received prior payment/s but EDD is reviewing a bi-weekly certification for a potential eligibility issue during that specific two-week period. For example, the claimant went back to work and earned too much in wages, was too sick to work, could not accept work if offered, or other issues on responses provided on their bi-weekly certification. Claimants will see a status of "pending" on their UI Online account until the work is completed.)*

(3) Total of two categories above. *(Because workload can bounce from one category to another, a claimant can appear in more than one category beyond a 21 day timeframe. For example, a claimant could request their claim to be backdated to an earlier start date as part of status category #1 and EDD is also resolving a potential eligibility issue on their certification in status category #2.)*

(4) Total unique claimants. *(Represents total number of individuals who have already received at least one payment, but are now waiting beyond 21 days for their next payment or payment disqualification due to an eligibility issue on a bi-weekly certification.)*

Data Last Updated on 12/30/2020